

Addendum to Business Plan

2016/17

This is an addendum to the business plan submitted to DfC in August 2016/17 indicating additional pressure for funding on three key areas of business activity.

Ref No.	Project	Aim	Outputs	Key Performance Indicators	Estimated Cost
1	Engagement with older people and stakeholders This budget is additional to the opening allocation to this area of work and will support the engagement required for a new Commissioner, meeting as many older people as possible, and promoting his priorities for the coming 4 year term.	To continue to implement the Commissioner's engagement strategy. To introduce the new Commissioner to older people at events, speaking engagements and existing fora during the 1 st year of his term. To target engagement with older people who are considered "harder to reach".	Events/invitations/Speaking engagements with existing OP fora and new groups of older people. Engagement with politicians and political parties on behalf of older people Project-specific engagement with older people associated to corporate plan projects under development. Hosting meeting of the 4 UK Countries OP representatives and Commissioners	Attend and host events throughout N.I. A range of meetings with representatives from each Executive party. Increased communication with local government politicians and officers. Introduction of the new Commissioner to statutory and voluntary stakeholders with a view to building new partnerships and continuing already established networks. Dissemination of bi-annual E-newsletter to all stakeholders.	£30,000

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2	To provide information, publications, reports, pamphlets and promotional materials to older people.This is additional funding to support the key statutory duty of "promoting awareness of issues relating to older people".	To support, inform, and protect older people and their interests.	Issue Good Practice Guidelines to public authorities and government departments on engaging with older people. Publish reports associated with Financial Crimes against older people and Scams. Provide promotional materials including the COPNI brand and contact details. Publish a Corporate Plan hard copy document.	 Publication of Corporate Plan 2016-2020 Good practice guides. Reports on financial abuse of older people and Scams (2 reports) 	£8,000
3	Website and External Communications <i>This is additional budget</i> <i>to provide an updated</i>	To ensure COPNI's website and social media channels are securely maintained, fully functional and comply with all	Updated and securely hosted website and social media accounts. Improvements made to functionality of website to	Website moved to a new server hosting site. Improved accessibility standards	£12,000

Additional Objectives September 2016								
Ref	Project	Aim	Outputs	Key Performance	Estimated			
No.				Indicators	Cost			
	website that is securely hosted, and meets all government accessibility standards.	accessibility requirements	comply with government accessibility standards.	Monthly review of social media activity.				